# Canadian Association of Speech-Language Pathologists and Audiologists



# 2003 Annual Report

## President's Message



As I come to the end of my two-year term as President, I am astonished at how quickly the time has passed. Perhaps that is simply reflective of the fact that, like CASLPA itself, I am getting older! I also feel proud of everything that the CASLPA Board has accomplished during my term of office, which began with garnering the results of the membership survey and creating a strategic plan based on those results.

In terms of representing your interests to the federal government, we have worked together with our partners in the Joint Alliance to address the very pressing issue of recruitment and retention of our professionals across the country. The Joint Alliance submitted a funding proposal to Health Canada for \$10,000 to conduct an analysis of what

human resource data we have at our disposal, what we need, and where the gaps are. Once this is complete, we will be in a position to set our next priorities for investigation required to develop a sound human resources strategy. Thank you to the Joint Alliance for your strong support in moving this initiative forward.

In 2003 we conducted a survey of our nine university training programs to obtain data on enrolment trends, cost of training, and plans for increasing numbers of seats available. We also completed our Caseload Guidelines Survey Final Report for Speech-Language Pathology.

Two new position papers are "in the works". An Au.D. task force was struck and distributed a questionnaire to most Audiologists in Canada. The results were analyzed and released and we are developing a final position statement based on these results. Our certification examination has been successfully marketed to students and university faculty this year and the CASP manual has been revised.

As far as continuing education is concerned, our on-line learning portal was successfully launched with a Speech-Language Pathology course, "Using a Motor Speech Perspective in Assessment and Treatment of Children's Speech Disorders" by Debra Goshaluk, and an Audiology course, "Advanced Technology in Hearing Aids" by Ted Venema. We anticipate the addition of at least two more courses in 2004. These programs enable you to achieve CEE credits from the comfort of your own home or office. The conference in St. John's, Newfoundland and Labrador was a big hit with all who attended and left us all looking forward to future visits to that wonderful province.

Finally, we are nearing completion of a Supportive Personnel document, which contains scopes of practice, training requirements, core competencies, supervisory guidelines and member benefits for this new category of CASLPA membership.

Heartfelt thanks go to the Board, our various committee volunteers, and our amazing team of staff for all your hard work over the past year. Our association has come a long way over the past 40 years and we have much to celebrate. Congratulations!

F. J. Monro

Frances Monro, President

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#### **CASLPA Vision**

Speech-Language
Pathologists and
Audiologists working
collaboratively to
maximize the
communication
potential of all
Canadians.

#### **CASLPA Mission**

To champion and support the professional needs of Speech-Language Pathologists and Audiologists, to facilitate the growth and development of our members thereby maximizing the communication potential of Canadians.

# A Review of our Milestones, Highlights and Significant Achievements

#### **Enhancing Membership Services**

- ► The Caseload Guidelines Report for Speech-Language Pathology was finalized for release in January 2004.
- The conference in St. John's was a success generating a profit of \$10,000 for the provincial education fund.
- ► The CASLPA By-laws received Ministerial approval.
- ▶ The Board of Directors continued their work on writing various policies for the association in areas of governance, standards, finance and administration.
- ▶ The Board approved that the 2007 Annual conference be hosted in New Brunswick.
- ▶ Two on-line learning courses were launched: Using a Motor Speech Perspective in Assessment and Treatment of Children's Speech Disorders by Debra Goshulak and Advanced Technology in Hearing Aids by Ted Venema.
- ► CASLPA developed policies and procedures to ensure compliance with the *Personal Information Protection and Electronic Documents Act*.
- ▶ The membership renewal processing systems were revamped and a new membership coordinator was hired, Scott Kettles.
- A complete cumulative index of all JSLPA articles was posted on the website. This database is searchable by keyword, author and issue, and also allows on-line ordering of articles.

#### **Joint Membership**

▶ The joint member provinces worked on a funding proposal to Health Canada to support a Gap Analysis on Human Resource Information for the Speech-Language Pathology and Audiology Professions.

#### **Visibility and Promotion**

- ► Embarked on an awareness campaign designed to raise visibility of the speech, language and hearing issues that affect the Senior population.
- ► A new theme *Speech-Language Pathologists and Audiologists* Caring About Communications was launched for May Month.

  New promotional products were made available.
- ▶ A new CASLPA logo was developed and a fresh new corporate identity launched, complete with a new look for all association stationary and re-designs of all association publications including a new full colour cover for JSLPA.
- ► A major comparative survey was undertaken to benchmark the CASLPA awards program against other similar associations. A new award was initiated recognizing top achievement in the CASLPA certification exam.
- ► Media efforts resulted in coverage in Chatelaine, Canadian Living, Today's Parent, The Winnipeg Free Press, Toronto Globe and Mail, the Vancouver Sun, CTV television, Women's Television Network and many cable television and radio stations.
- ▶ There was a marked increase in website usage. A comparison of visitor stats from 2002 to 2003 showed an average increase of 2,000 visitors per month and an eight minute increase in time spent in each session.

#### **Professional Standards**

- ▶ Work continued on Supportive Personnel and membership consultation is planned for 2004.
- ▶ The Manitoba Outcome Measures Review Committee completed their report.
- ► Work continued on the negotiations for a mutual recognition agreement for Speech-language Pathologists with the U.K., Australia and the U.S.
- ▶ In collaboration with CAA, provincial licensing bodies and university programs, the Au.D. survey on the professional doctorate degree in audiology was undertaken and results released.
- ▶ Five-year accreditation was awarded to the Nova Scotia Hearing and Speech Centres in June 2003.
- ▶ Broad consultation and review of the document: Assessing and Certifying Clinical Competency: Foundations for Clinical Practice for Audiology and Speech-Language Pathology, was completed.
- ▶165 of 184 exam candidates were successful and became eligible for certification. CASLPA welcomed 208 new certified members in 2003. CEE summary reports were sent to 3974 certified members and 20 passed an audit.
- ► CASLPA staff participated on a task force revising the university accreditation standards and governance.

#### Representation, Lobbying and Partnerships

- ▶ Rosemary Martino was named CASLPA's representative to the Cochrane Network/Centre.
- ▶ CASLPA worked with the Health Action Lobby (HEAL) on positions presented to the Prime Minister on the First Minister's Meeting and letters to the Minister of Health on the establishment of the National Health Council.
- ▶ Meetings took place with ASHA to discuss the future of the mutual agreement regarding Audiology and planned changes in the minimum entry qualifications.
- CASLPA worked with a coalition of seven national health associations on letters to the Prime Minister, Minister of Health and Minister of Finance expressing our concern on the renewal of the health system.
- ▶ Participated in the CAA conference in Vancouver.
- ► CASLPA staff participated in the revision of the Disability Tax Credit Certificate T2201.

#### **Financial Viability**

- ▶ Renegotiated supplier contracts (photocopier/long distance) which resulted in improved capability and significant savings.
- ▶ Reserves were 19% of operating expenses, just under the requirements of the reserve policy.
- ▶Investments achieved a 4.4% rate of return, a 2% improvement over 2002.
- A comprehensive sponsorship and advertising recruitment program was developed for the CASLPA conference, resulting in increased revenue generation.

#### CASLPA 2003 ANNUAL REPORT - Financial Statements Year Ended December 31, 2003

#### Auditor's Report

#### To the Members of the Canadian Association of Speech-Language Pathologists and Audiologists

I have audited the statement of financial position of the Canadian Association of Speech-Language Pathologists and Audiologists (the "Association") as at December 31, 2002 and December 31, 2003 and the statements of operations, net assets and cash flows for the years then ended. These financial statements are the responsibility of the Association's management. My responsibility is to express an opinion on these financial statements based on my audit.

I conducted my audit in accordance with Canadian generally accepted auditing standards. Those standards require that I plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In my opinion, these financial statements present fairly, in all material respects, the financial position of the Association as at December 31, 2002 and December 31, 2003 and the results of its operations for the years then ended in accordance with Canadian generally accepted accounting principles.

Richard D. Mundell, Chartered Accountant February 4, 2004

EXCESS (DEFICIENCY) OF REVENUE

(3,441)

## STATEMENT OF FINANCIAL POSITION AS AT DECEMBER 31, 2003

	2003	2002
CURRENT ASSETS		
Cash	\$233,933	\$164,935
Short term investments (Note 5)	495,619	376,846
Accounts receivable	31,764	16,420
Inventory	5,910	7,557
Prepaid expenses	<u>18,481</u>	24,437
	785,707	590,195
CAPITAL ASSETS (Note 2)	16,929	18,749
	\$802,636	\$608,944
LIABILITIES AND NET ASSETS		
CURRENT LIABILITIES		
Accounts payable and accrued liabilities	\$141,223	\$101,456
Deferred revenue (Note 3)	307,246	138,104
	448,469	239,560
NET ASSETS		
Unrestricted	262,829	264,450
Invested in capital assets	16,929	18,749
Advocacy Fund	26,600	26,600
Joint Venture Fund	4,894	4,894
Special Projects Fund	2,965	2,965
Education Fund	13,546	36,546
Charitable Fund	26,404	_15,180
	354,167	369,384
	\$802,636	\$608,944
Commitments (Note 4)		

ON BEHALF OF THE BOARD:

Frances Monro, President

Pat Ellis, Director

STATEMENT OF OPER	rations		STATEMENT OF CASH FLOWS		
YEAR ENDED DECEM		3	YEAR ENDED DECEMBER 31, 20	003	
	2003	2002		2003	2002
REVENUE					
Administration	\$ 45,687	\$ 55,235	CASH FLOWS FROM OPERATING ACTIVITIE	ES	
Conference	176,233	286,939	Deficiency of revenue over expenditures	\$ (3,441)	\$ 82,593
Exam fees	70,500	63,975	Items not involving cash:	Ψ (5,111)	Ψ 02,575
Membership dues/standards	928,414	895,292	Amortization	5.952	7,537
Publications	139,398	165,530		- /	1,551
Merchandise (Net)	3,813	4,489	Changes in non-cash operating working capi		1 461
Joint Alliance	_1,500	<del>-</del>	Accounts receivable	(15,344)	1,461
	1,365,545	1,471,460	Accrued Interest	(6,888)	-
EXPENSES			Inventory	1,647	465
Amortization	5,952	7,537	Prepaid expenses	5,956	(17,734)
Bad Debts	300	600	Deferred expenses	-	17,146
Bank Charges	22,558	20,655	Accounts payable and accrued liabilities	39,767	(8,123)
Certification Examination	32,383	32,082	Deferred revenue	169,142	(73,993)
Conference	176,233	286,939	Donations received	11,224	15,180
Communications	17,096	15,861	Fund Changes	(23,000)	9,440
Equipment leases	19,327	33,552	i und changes	185,015	33,972
Fees, Dues, Subscriptions	5,359	4,499		165,015	
Insurance	4,318	3,204	CACHELONIC EDON INTECEDING A CONTINUE	a	
Joint Alliance	3,722	-	CASH FLOWS FROM INVESTING ACTIVITIE		
Meetings	119,333	109,321	Additions to capital assets	(4,132)	(3,978)
Office Supplies	11,613	17,744	Acquisition of short term investments	(8,367)	(166,603)
Online learning	33,197		other than cash (net)	(12,499)	(170,581)
Postage and courier	68,620	55,567			
Printing	67,066	73,769	INCREASE (DECREASE) IN CASH	172,516	(136,609)
Professional fees	69,753	53,867	, , , , , , , , , , , , , , , , , , , ,	, ,-	( , ,
Projects	6,199	70,775			
Promotions	37,367	43,690	Cash, beginning of year	278,552	415,161
Rent	70,304	66,943	Cash, beginning of year	210,332	413,101
Salaries and benefits	568,753	460,699	CACH END OFWEAD	¢451.060	¢070.550
Student Activities	1,733	6,969	CASH, END OF YEAR	<u>\$451,068</u>	<u>\$278,552</u>
Translation	27,800	24,594			
	<u>1,368,986</u>	<u>1,388,867</u>	Cash is defined as cash and short term deposits. (Not	e 6)	

82,593

#### CASLPA 2003 ANNUAL REPORT STATEMENT OF NET ASSETS YEAR ENDED DECEMBER 31, 2003

	Invested in capital assets	Advocacy Fund	Joint Venture <u>Fund</u>	Special Projects <u>Fund</u>	Education Fund	Charitable Fund	Unrestricted	2003 2002
Balance, beginning of year	\$18,749	\$26,600	\$4,894	\$2,965	\$36,456	\$15,180	\$264,450	\$369,384 \$262,171
(Deficiency) excess of revenues over expenditures	(5,952)	-	-	-	-	-	2,511	( 3,441) 82,593
Receipts	-	-	-	-	-	11,224	-	11,224 51,726
On-line learning	-	-	-	-	(23,000)	-	-	(23,000) (27,106)
Invested in capital assets	_4,132						(4,132)	
BALANCE, END OF YEAR	<u>\$16,929</u>	<u>\$26,600</u>	<u>\$ 4,894</u>	<u>\$2,965</u>	<u>\$13,546</u>	<u>\$26,404</u>	<u>\$262,829</u>	<u>\$354,167</u> <u>\$369,384</u>

# CASLPA 2003 ANNUAL REPORT NOTES TO FINANCIAL STATEMENTS - YEAR ENDED DECEMBER 31, 2003

#### GENERAL.

Canadian Association of Speech-Language Pathologists and Audiologists (the "Association") was incorporated on November 10, 1975 by Letters Patents pursuant to the laws of Canada. On October 10, 1985 Supplementary Letters Patent were issued to the Association approving its present name. The Association is a registered charity and accordingly is exempt from income taxes.

#### 1. SIGNIFICANT ACCOUNTING POLICIES

**Deferred Expenses** - Deferred expenses represent expenditures made during the period which will be expensed in a future accounting period.

Capital Assets - Capital assets are amortized on a declining balance basis at rates which reflect their estimated useful lives. Amortization is calculated at the following annual rates: Office furniture and equipment - 15%, Telephone equipment - 20%, Computer equipment - 25%, Computer software - 50%

**Revenue Recognition** - Revenues are generally recognized in the accounts in the period in which they are earned. Monies received from memberships, conference fees and government grants in periods prior to when they will be earned are recorded in the accounts as deferred revenue.

Unrestricted Fund - This fund is designated for special operational projects of the Association, for example, the transition towards the Policy Governance Model. This fund is also used as the Association's emergency fund in case of an unexpected occurrence (i.e. disaster fund).

**Advocacy Fund** - This fund is designated to develop an advocacy strategy to communicate the role speech-language pathologists and audiologists play in supporting the well-being and health of Canadians.

Joint Venture Fund - This fund is designated to promote and support joint ventures with the provincial associations.

Special Projects Fund - This fund is designated to support projects which are deemed to fit within the goals and objectives of the Association, for example, collaborative research activities

Education Fund - This fund is designated to provide continuing education and receives Conference net income in excess of \$15,000.

 ${\it Charitable Fund}$  -This fund is designated for qualifying expenditures to be ascertained by the Board.

Short Term Investments - Short term investments are valued at the lower of cost and market. Market value at December 31, 2003 was \$510,448 (2002 - \$380,808).

#### 2. CAPITAL ASSETS

	Cost	Accumulated Net		Book Value	
		<u>Amortization</u>	2003	2002	
	#10.220	<b>01.4.020</b>	0.4.710	A = 20=	
Office furniture and equipment	\$19,330	\$14,820	\$ 4,510	\$ 5,305	
Telephone equipment	12,177	10,811	1,366	1,708	
Computer equipment	18,517	9,161	9,356	8,344	
Computer software	43,187	41,490	_1,697	3,392	
	\$93,211	<u>\$76,282</u>	<u>\$16,929</u>	<u>\$18,749</u>	

#### 3. DEFERRED REVENUE

	2003	2002
Membership dues and certification fees	\$295,259	\$ 124,504
Conference revenues	11,987	13,600
	\$307,246	<u>\$ 138,104</u>

2002

2002

2002

#### 4. COMMITMENTS

The Association is committed to the following future payments in respect to operating leases and other contractual obligations:

	Conference Planning	Premises and Equipment	JSLPA Editor
2004	35,000	82,851	15,000
2005	37,000	79,070	15,000
2006	15,500	31,784	15,000
2007	-	8,487	-
2008		2,829	
	\$ 87,500	\$205,021	\$45,000

#### 5. FINANCIAL INSTRUMENTS

For cash and short term investments, accounts receivable and accounts payable and accrued liabilities, the carrying amounts of these financial instruments approximate their fair value due to their short term maturity or capacity for prompt liquidation. The short term investments consisted of:

2002

	2003	2002
Money Market Fund	\$ 48,128	\$ 48,537
Cash on deposit	217,135	113,617
Guaranteed Investment Certificate	180,417	154,046
Accrued interest receivable	11,299	4,411
Government of Canada coupons	-	25,000
Common shares	_38,640	31,235
	495,619	376,846

Interest on these investments averaged 4.4% for the year. Unless otherwise noted, it is management's opinion that (i) the Association is not exposed to significant interest, currency or credit risks arising from these financial instruments and (ii) the Association does not have significant concentrations of credit risk.

#### 6. CASH

	2003	2002
Bank	233,933	164,935
Deposit with ING Direct	216,791	106,652
Deposit with RBC Dominion Securities Inc.	344	6,965
	<u>451,068</u>	278,552

# CASLPA Committees 2003 ommittees



### Board of Directors

### **President**Frances Monro

#### President Elect Selene Tash

# National Student Advisor Sara Turner

# **Territories**Wendy MacDonald

# **British Columba**Linda Rammage

# Alberta Tricia Miller

# **Saskatchewan**Phyllis Ng

#### Manitoba Kristina Ostermann

#### Ontario Lori Montcalm

## **Quebec**Natalie Vertefeuille

# New Brunswick Jeanne Finn-Allen

## **Nova Scotia**Anne Mason-Browne

# **Prince Edward Island**Pat Ellis

#### Newfoundland & Labrador Janice McKay

#### **Executive Committee**

Frances Monro, Chair Selene Tash Pat Ellis Janice McKay

#### Staff: Ondina Love

#### Nominations Committee

Margaret Melanson, Chair Maxine Flaman Chris Santilli Karen MacKenzie-Stepner Frances Monro

#### **By-Law Committee**

Frances Monro, Chair Linda Rammage Phyllis Ng Carole Kroening Laura Garland

#### Staff: Ondina Love

# CASLPA Representative to the Cochrane Network/ Centre

Rosemary Martino

# Awards and Recognition Committee

Jeanne Finn-Allen, Chair Natalie Vertefeuille Katrina Basha Sara Turner Michele Anderson Renée St-Laurent Susan Wagner Robin Springer Deryk Beal Julianne Labreche

#### Staff: Angie Friend Phil Doyle

# **Publications Advisory Committee**

Linda Rammage, Chair Heather Tomlinson Vicky Papaioannou Virginia Martin Tricia Miller Rachel Jansen

#### Staff: Angie Friend Phil Doyle

#### Certification Examination Committees

#### Audiology

Marianne McCormick,Chair Cynthia Tompkins Marlene Bagatto Nancy Smith Navid Shahnaz Josée Lagacé

#### Speech/Language

Pat Roberts, Chair Shelley Irvine Day Susan MacNeil Jim MacNutt Amany Watters Anne Lopushinsky

#### Staff: Sharon Fotheringham

#### **Ethics Committee**

Phyllis Ng, Chair Linda Rammage Anne Mason-Browne Janice McKay Jeanne Finn-Allen Pat Ellis

#### Staff: Sharon Fotheringham Josée Lagacé

#### **CASP**

Catherine Arthur MacDonald, Chair Margaret Melanson Karen MacKenzie-Stepner

#### Staff: Sharon Fotheringham

### Standards Advisory Committee

Wendy MacDonald, Chair Marianne McCormick Pat Roberts Catherine Arthur MacDonald

#### Staff: Sharon Fotheringham Josée Lagacé

#### Audiology Advisory Committee

Jeanne Finn-Allen Lori Montcalm Pat Ellis

#### Staff: Josée Lagacé

#### CASLPA National Office

Executive Director Ondina Love

Manager of Professional Standards Sharon Fotheringham

Audiology Standards Advsior Josée Lagacé

Membership Coordinator Scott Kettles

Communications Manager Angie Friend

Publications Officer Suzanne Fraser

Finance & Operations Manager Dawn Kelly

Communications Assistant Toni Knox

Standards Officer Jan Straker

Executive Assistant Diane Doucet

Administrative Assistant Shirley MacQueen